



Neon Rental Agreement

Entered into between

Your Neon SA ("Company")

and

("Client") (Full names)

ID Number: _____

Company (optional): _____

Delivery Address: _____

(chosen domicilium

citandi et executandi) _____

Description of Neon(s): _____

Date(s) Neon(s) will be used: _____

PLEASE ALLOW UP TO 7 (SEVEN) WORKING DAYS FOR COURIER DELIVERY.

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NEON HIRE AGREEMENT

This Neon Hire Agreement (the "Agreement") is entered into by and between Your Neon SA ("Company") and the Client ("Client"). By signing this Agreement, the Client acknowledges and agrees to the terms and conditions outlined herein.

1. Hire Period

The hire period shall commence on the date of delivery of the neon sign(s) to the Client and shall continue until the workday following the event date specified in Section 1. The Client is responsible for the safekeeping of the neon sign(s) during this period.

2. Responsibility for Neon Sign(s)

The Client agrees that they are fully responsible for ensuring the neon sign(s) are kept safe and undamaged for the entire hire period. The Client must ensure the sign(s) are securely mounted and handled with extreme care to prevent scratches, cracks, or any other form of damage.

In the event that the neon sign(s) are damaged by the Client, or by the courier upon return due to improper packaging by the Client, the Client shall be held fully liable for the repair or full replacement cost of the sign(s), as determined by Your Neon SA.

3. Care Instructions for Hired Neon Sign(s)

To ensure the safety and longevity of the neon sign(s), the Client must adhere to the following care guidelines:

- Handle the neon sign(s) with care to prevent scratching or surface damage.
- Securely and properly mount the neon sign(s) during the event to avoid falls or breakage.
- Upon removal, handle the neon sign(s) carefully and immediately pack it into its designated wooden box securely.
- Ensure that the neon sign(s) are well-protected inside the box so that no damage occurs during transportation back to Your Neon SA.

Failure to comply with these care instructions may result in the Client being held responsible for any resulting damage.

4. Return of Neon Sign(s)

The Client agrees to return the neon sign(s) to Your Neon SA no later than the workday following the event date specified in Section 1. The neon sign(s) must be returned in the same condition as they were received, with normal wear and tear excepted.

5. Late Returns

If the Client fails to return the neon sign(s) by the agreed-upon date, they shall be liable to pay a late fee of R50 per day until the neon sign(s) are returned. Your Neon SA reserves the right to charge this fee to the Client's credit card on file or through any other agreed-upon payment method.

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6. Damages & Liability

The Client agrees that any damages to the neon sign(s) that affects its appearance or operation, beyond normal wear and tear, shall result in the Client being liable for the full replacement cost of the sign(s). The Client acknowledges that they are fully responsible for any damage caused to the sign(s) during the hire period, including damage occurring during return transit due to improper packaging.

7. Ownership

The Client acknowledges that Your Neon SA retains ownership of the neon sign(s) at all times and that this Agreement constitutes a hire agreement only.

8. Indemnification

The Client agrees to indemnify and hold harmless Your Neon SA from any loss, damage, or liability arising out of or related to the Client's use or possession of the neon sign(s) during the hire period.

Your Neon SA will make every effort to ensure that all rental items are dispatched in a timely manner. However, once the rental item(s) have been handed over to the courier service, Your Neon SA cannot be held responsible for any delays, lost items, or delivery failures caused by the courier. In the event of such issues, the Client agrees to hold Your Neon SA harmless from any loss, damage, or liability arising from courier-related delays. Should a delay or failure in delivery occur due to an error on the part of Your Neon SA, we will provide a full refund of the rental cost.

9. Payment & Contract Execution

To secure the booking, the Client must provide the following before the neon sign(s) will be shipped:

- A signed copy of this Agreement forwarded to info@yourneonsa.co.za; or
- Digital acceptance of this agreement by way of an online application form completed and submitted at <https://yourneonsa.co.za/hiring-neons/>; and
- Proof of full payment for the hire cost as per invoice forwarded to the client on receipt of client's application form

Without abovementioned, Your Neon SA will not ship the neon sign(s) to the Client.

Payment Details:

Bank: Capitec

Account Name: Your Neon SA

Branch Code: 470010

Account Number: 1898016427

10. Cancellation Policy

Your Neon SA strictly *does not accept cancellations* once the booking has been confirmed. If the Client chooses to cancel for any reason, they will forfeit the entire hire amount. No refunds will be provided under any circumstances.

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11. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of South Africa, without regard to its conflicts of law principles.

12. Entire Agreement

This Agreement constitutes the entire understanding between Your Neon SA and the Client with respect to the subject matter hereof and supersedes all prior agreements and understandings, whether written or oral, relating to such subject matter.

13. Execution

This Agreement may be executed electronically and in multiple counterparts, each of which shall be deemed an original and all of which together shall constitute one instrument.

IN WITNESS WHEREOF

The Parties have executed this Agreement on this _____ day of _____ 2025.

Client Name: _____

Client Signature: _____ Date: _____

For Your Neon SA:

Authorised Representative: _____

Signature: _____ Date: _____